Prestige XL3

DTF Printer

User Manual

Maintenance & Troubleshooting Videos

Essential Materials
(Software, Guides, Warranty & More)
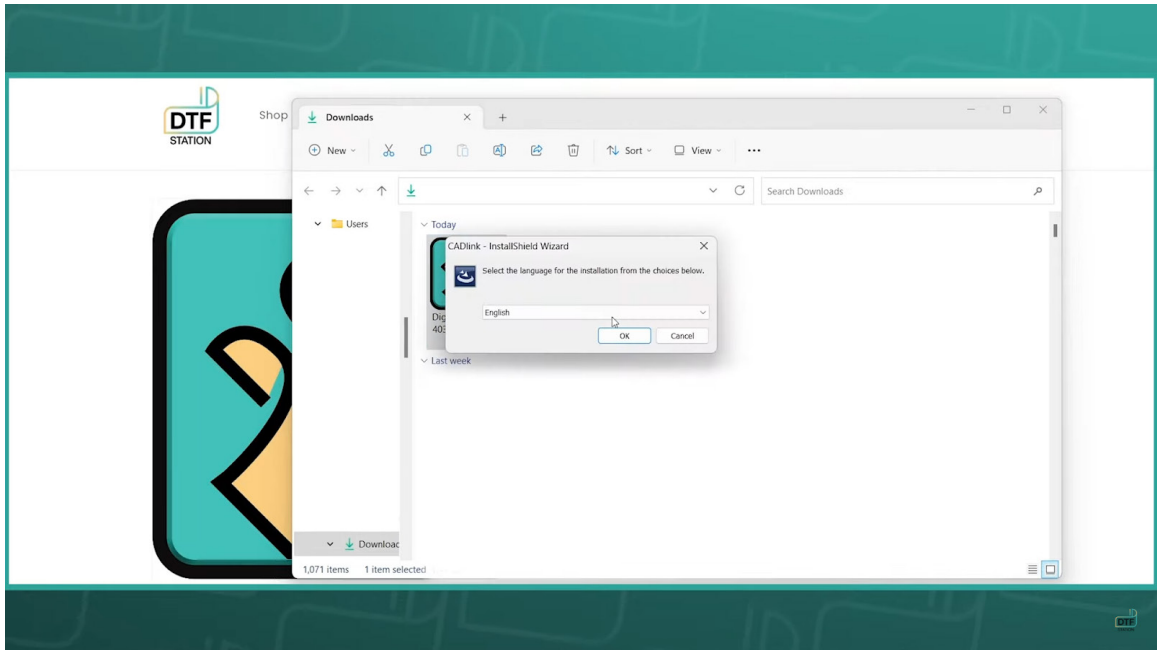
INDEX

Contents

DTF STATION

INSTALLING THE DIGIRIP RIP SOFTWARE

Step 1:

Download, Unzip, install the DigiRip Raster image processing (RIP) software. Use the link or the QR code blow. https://drive.google.com/drive/folders/1jy2Px6qVIKcBdZYbmd5AyG2Im_g1E2cQ
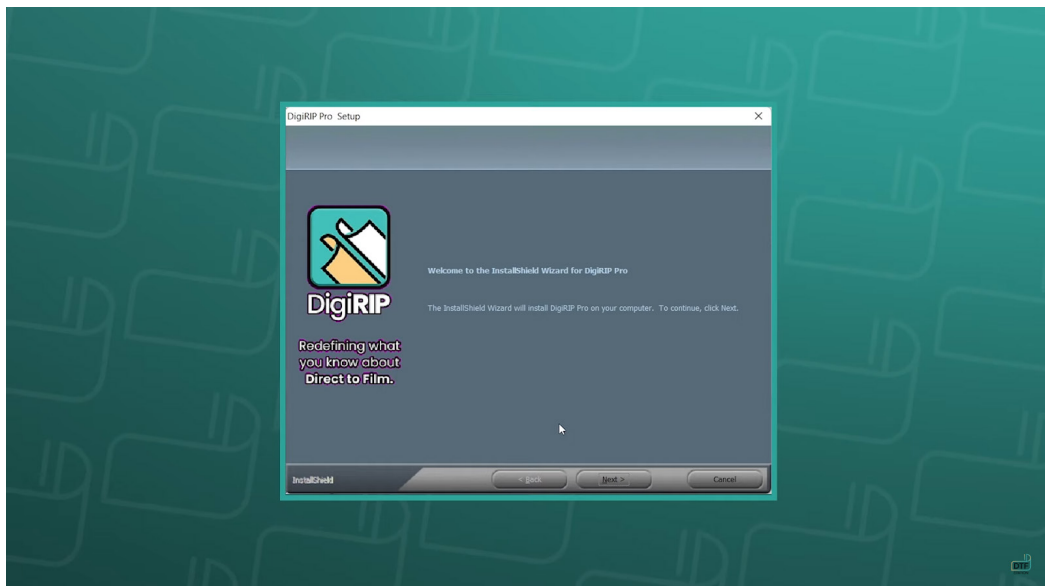
Step 2:

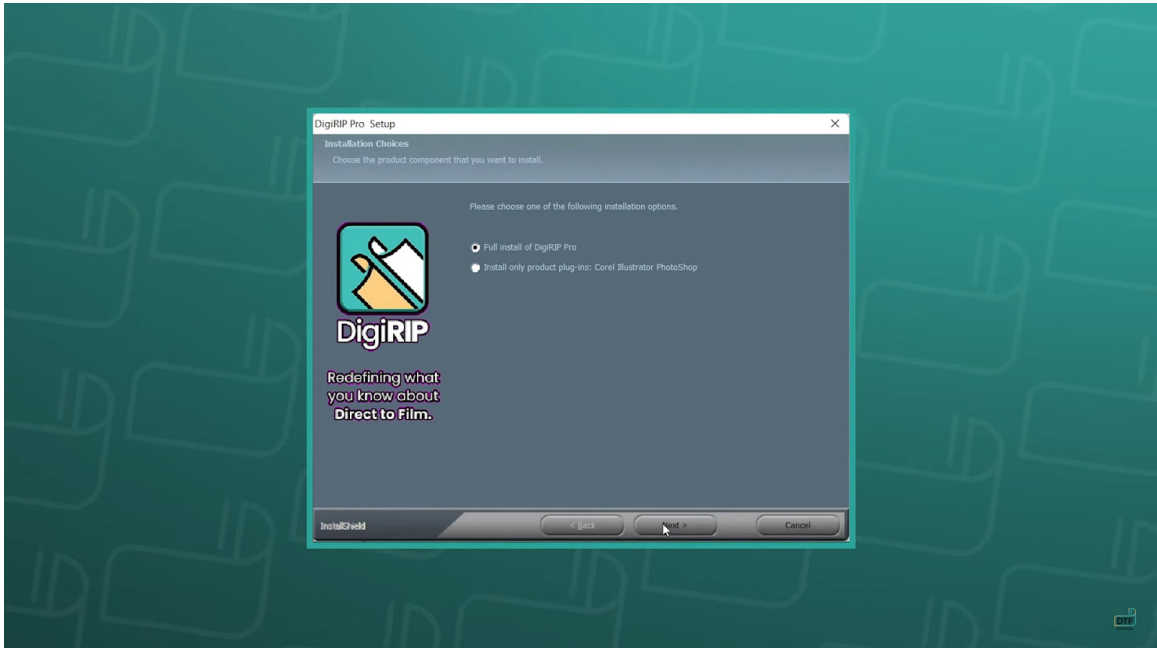Once you unzip the DigiRip Software, Double click on the icon.

Step 3: Terms & Conditions

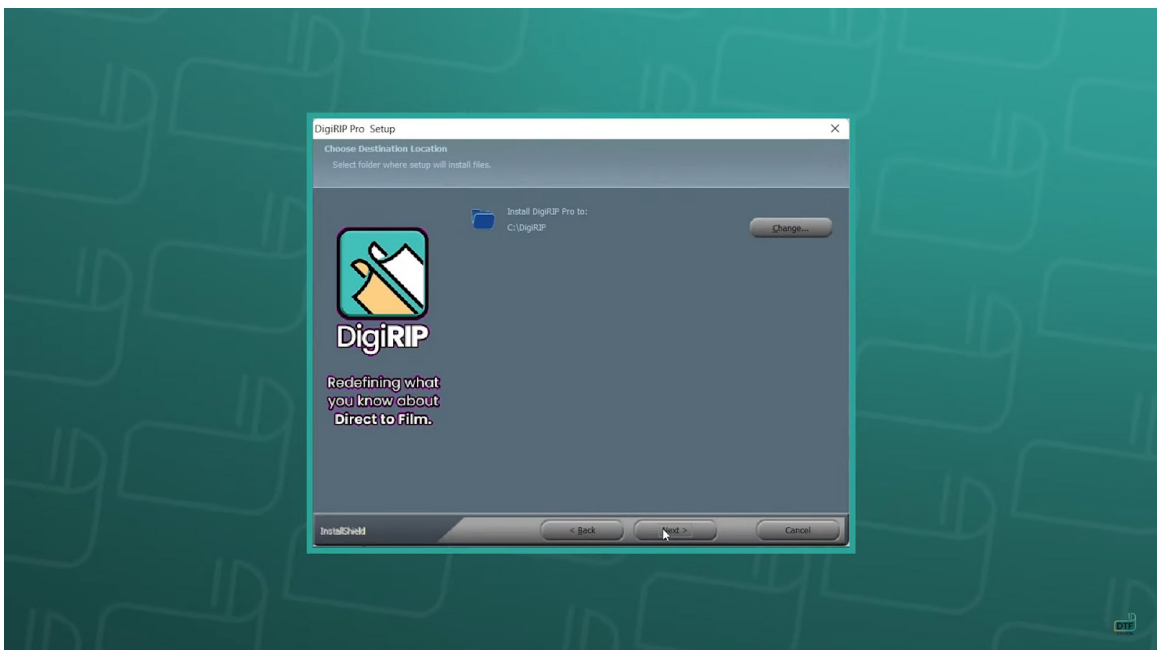1. The InstallShield Wizard window will pop up. Click "Next" to proceed.

3

Step 4: Installation

1. Select "Full install of DigiRIP", and click "Next".
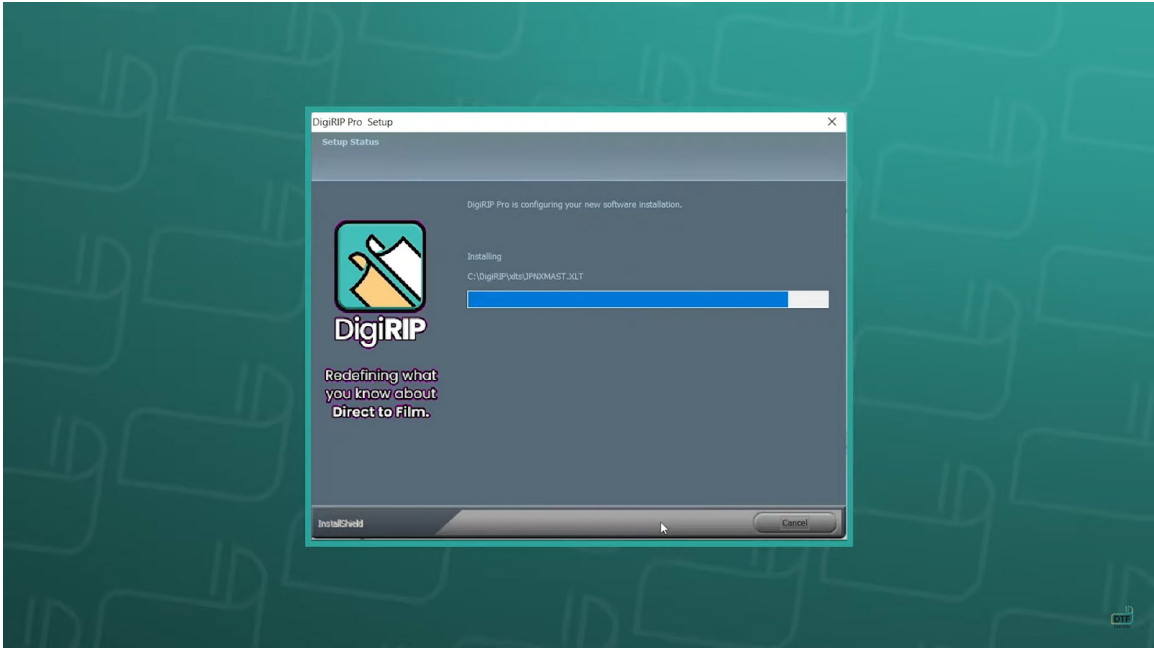

2. Select which folder the software should be installed in. Click "Next". Select which folder to install the program icons into, and click "Next"
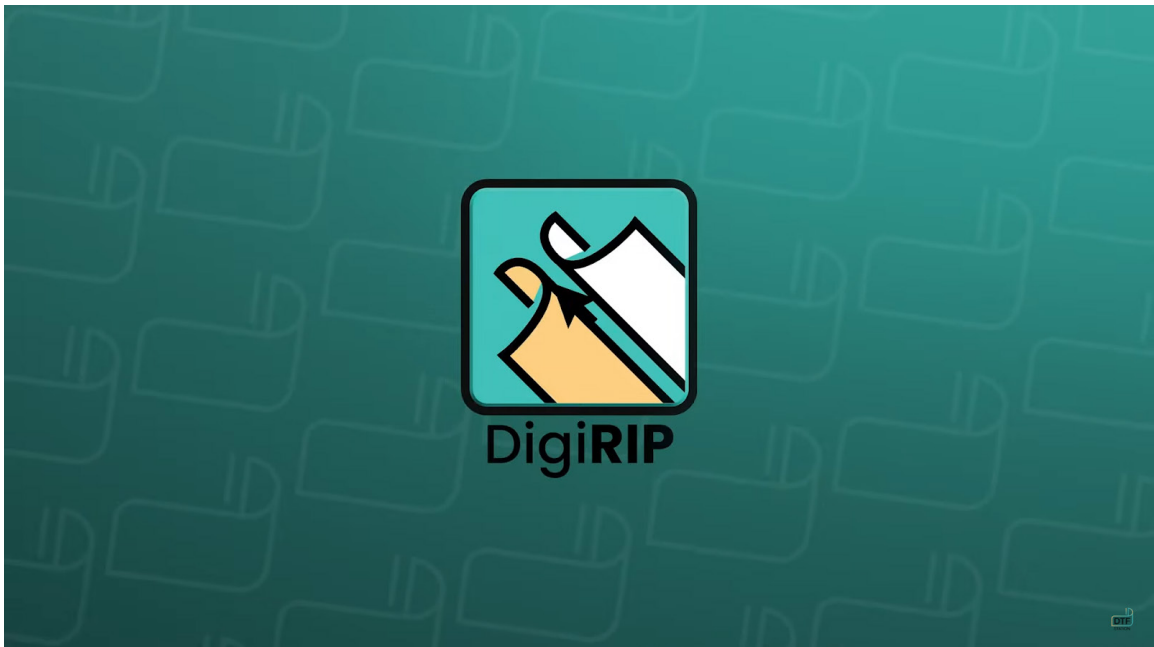

4

3. The software will begin installation. This will take approx. 5-10 minutes. Once complete, click "Finish".

Step 5: First Time Setup

1. Now that DigiRIP has been installed, double-click the icon to open the application.

2. Select display units (default: inches) and a number of decimal places (recommended: 2). You may change these settings later by clicking on "Tools -> Options."
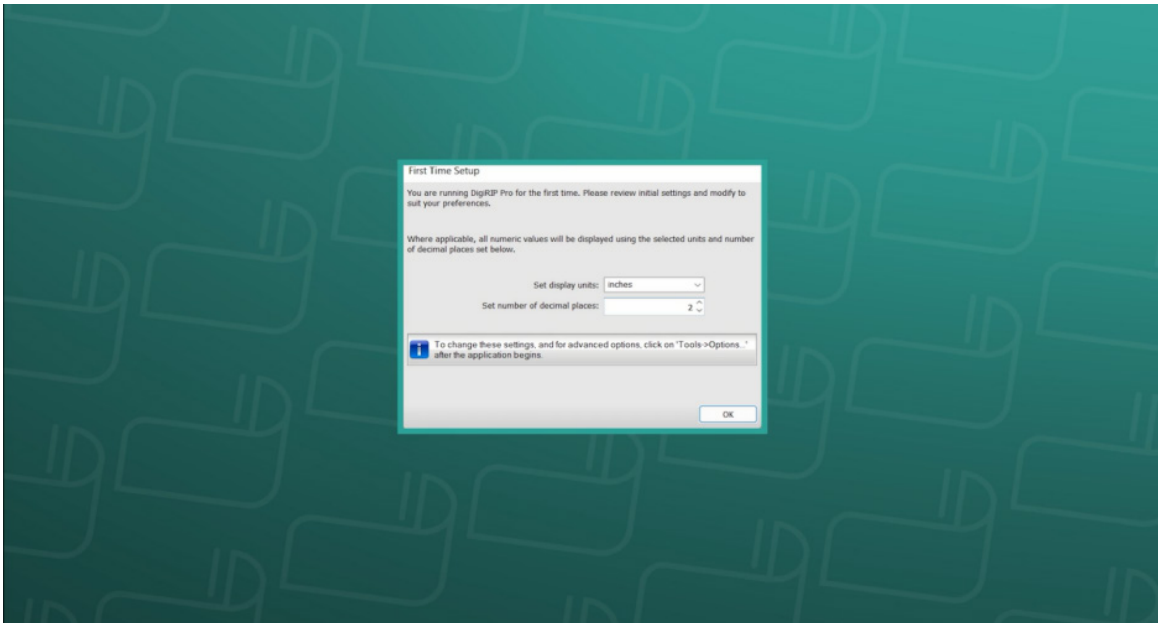
3. Click "OK".

Step 6: Registration

1. Enter your activation code, or register for the 15-day free trial if you do not have a code. If you purchased a printer and have not received your software code, please contact your dealer. Each code can only be used on one device.
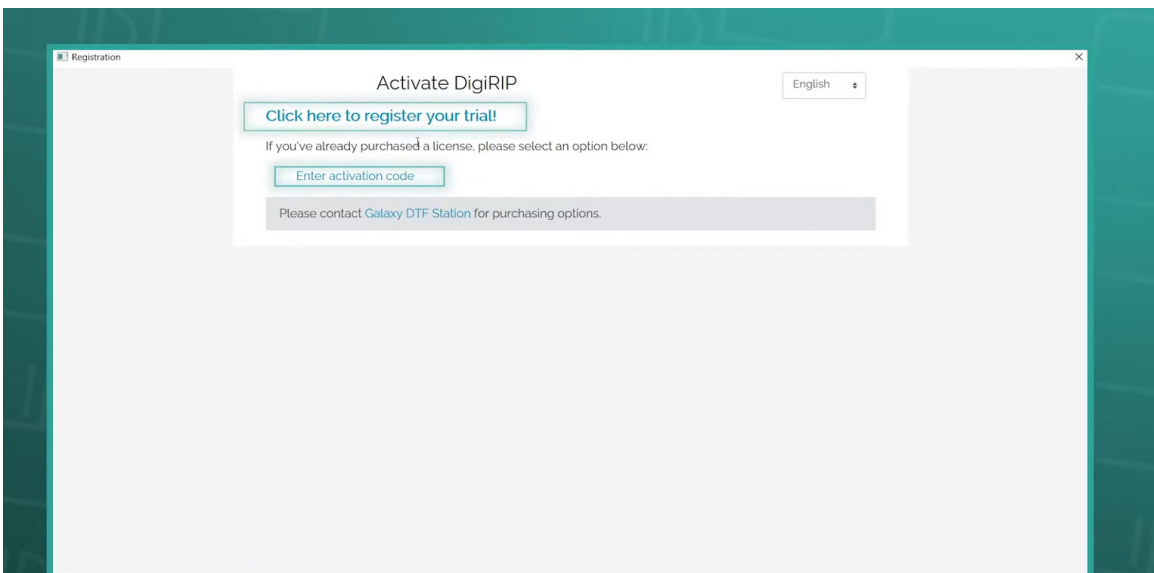
Step 7: Add your printer

1. "Devices-Manage Devices" to add your printer.

DTF STATION
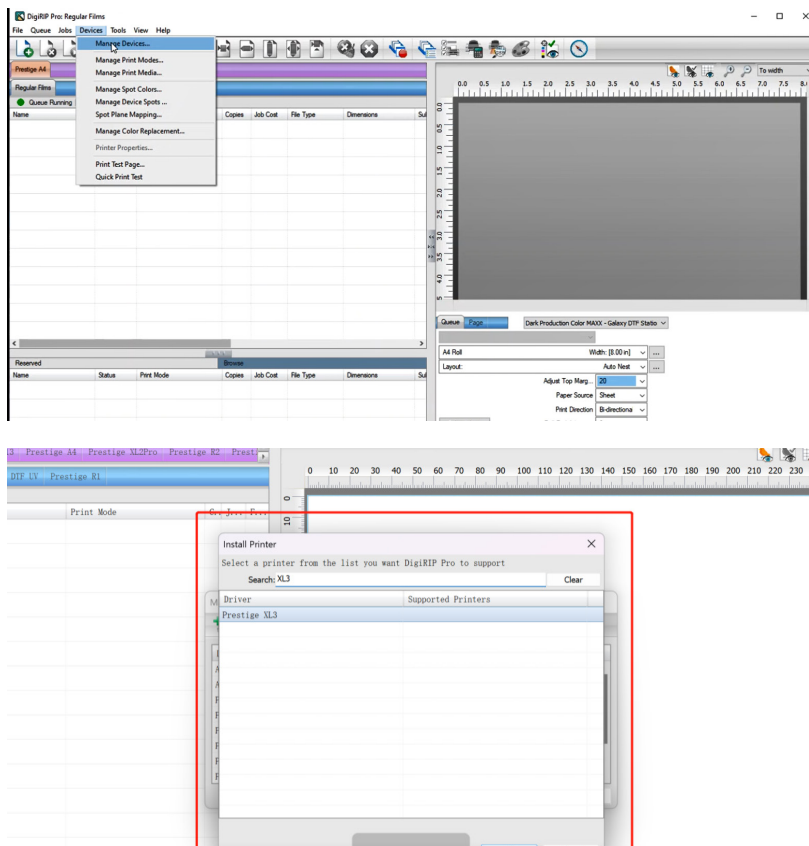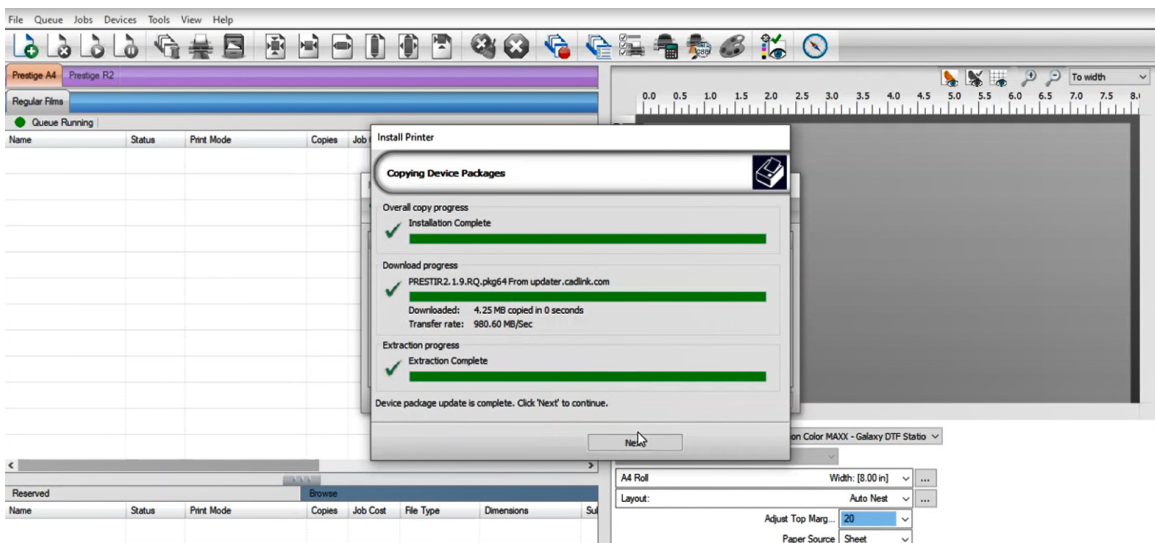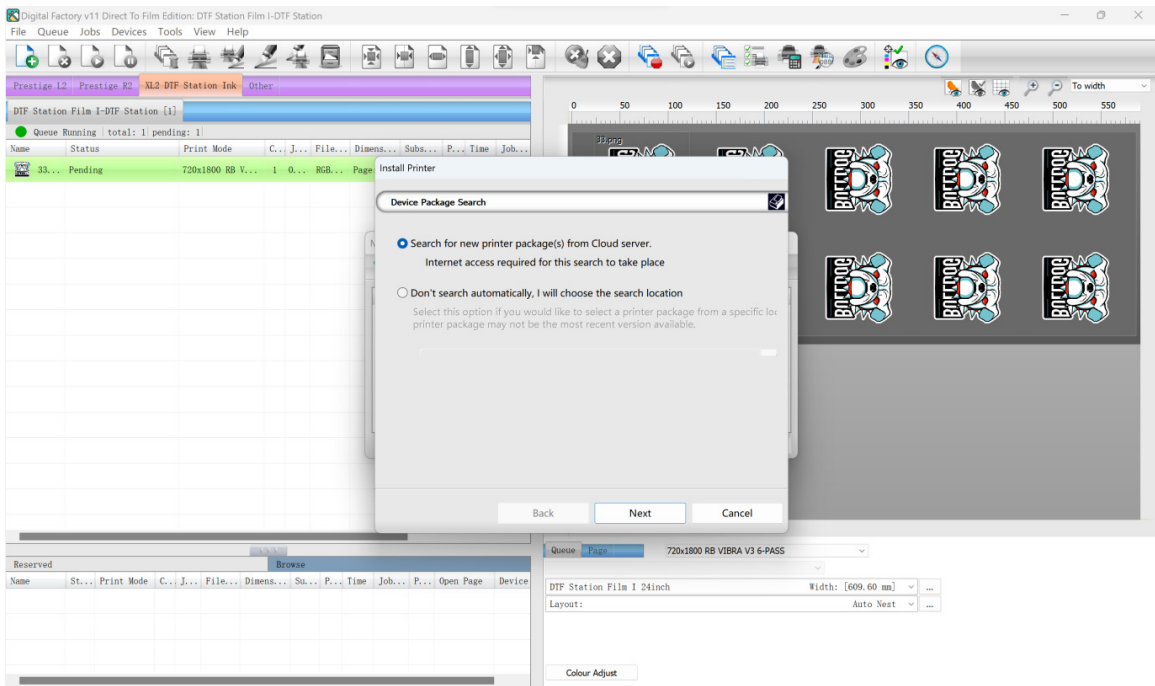
2. Select the port and Set the IP address to 127.0.0.1
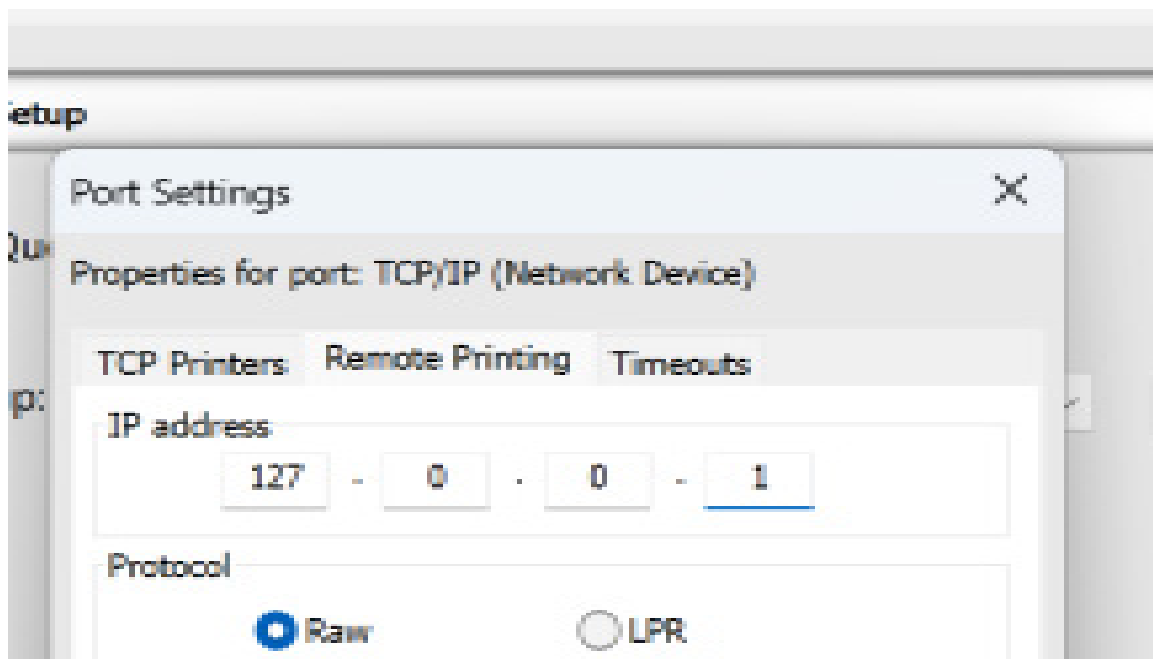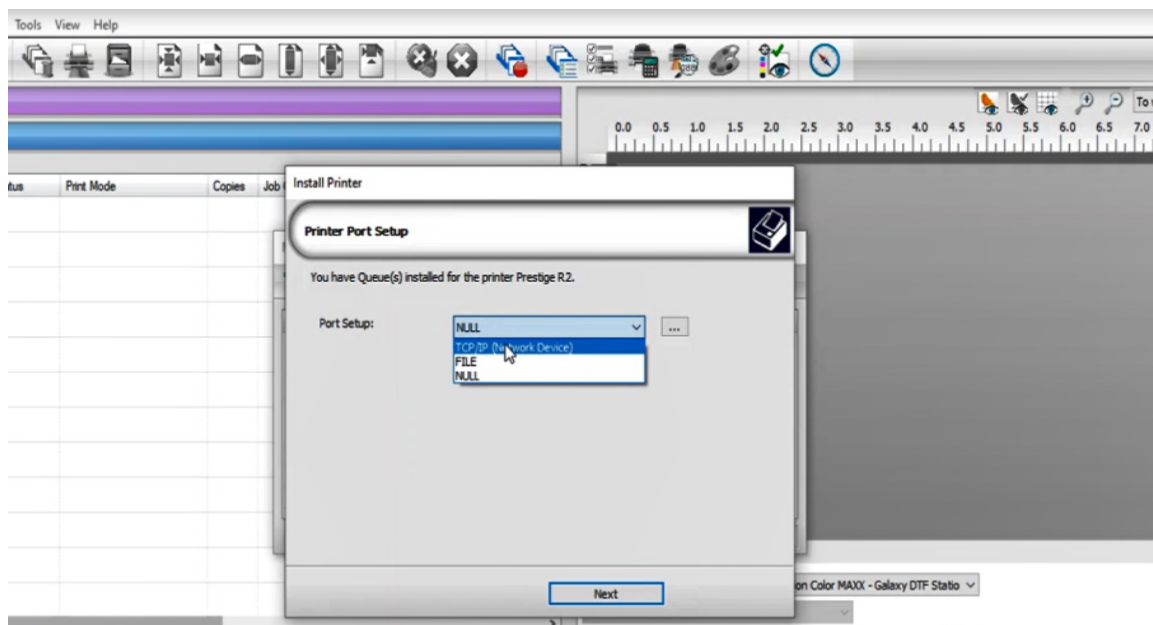
UNZIP HOSONSOFT

Copy the file in the USD disk to your PC, unzip and and it's ready to go

TICK BOX ☐ WHEN DONE WITH STEP

1
- Maintenance Chart-R2(2)
- Nozzle installation
- PrintExp_X64_V5.7.6.5.74.Single_20230208

2

PrintExp_X64_V5.7.6.5.74.Single_20230208	2023/8/16 16:09
PrintExp_X64_V5.7.6.5.74.Single_20230208	2023/6/19 19:00

3

PrintExp_X64_V5.7.6.5.74.Single_20230208	2023/4/24 14:16

4

msvcr100.dll	2022/1/21 11:00
NozzleClose.dll	2022/1/21 16:10
NWReceive.exe	2022/1/21 16:10
NWReceiveProc.dll	2022/1/21 16:10
PassDataProc.dll	2022/1/21 11:01
PrintExp_X64.exe	2022/1/21 16:13
PrintExpStyle.dll	2022/1/21 16:13
PrintModule.dll	2022/1/21 11:01
Project.ini	2023/8/18 16:05
PublicApp.dll	2022/1/21 16:10
SDMCS.dll	2022/1/21 11:01
SimpleXmaste.dll	2022/1/21 11:01
StatisticsInfo.dll	2022/1/21 16:10
TaskCWC.dll	2022/1/21 16:09
TaskMgr.dll	2022/1/21 16:09

PRINTER INSTALLATION

Step 1

Organize the parts for installation as shown below: Left and right brackets, 1 set of take-up system, crossbars, waste ink bottle and its bracket, screwdrivers, etc. Lock the foot of the bracket for easier laying flat to install the stand.
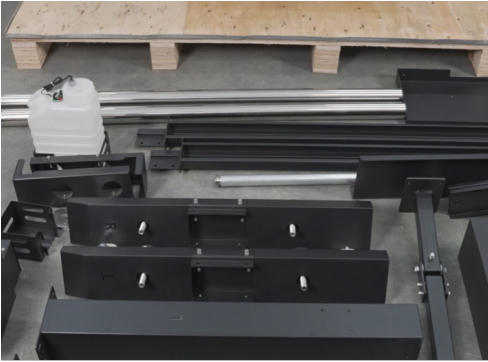
Step 2

Installing the Left and Right brackets. Loosen the hexagonal screws on the sides first to facilitate the installation of the stand. Make sure the letter on left and right sides correspond to each other. Then fix the hexagonal screws around.

Firstly, find the "L" and "R" letter parts

Unscrew the base

11
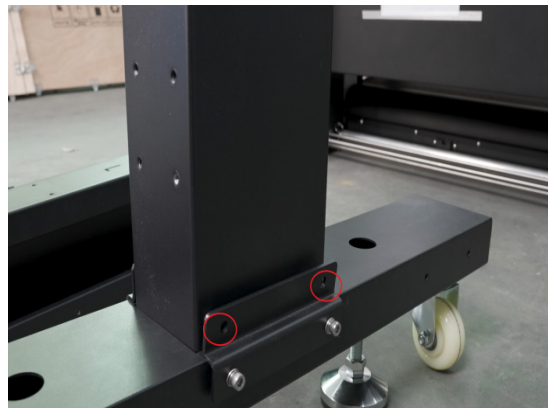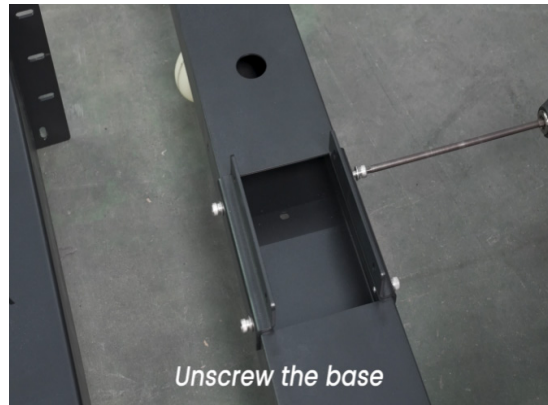
Step 3

Fix the screws on the bottom as well. Get ready for the front crossbar.
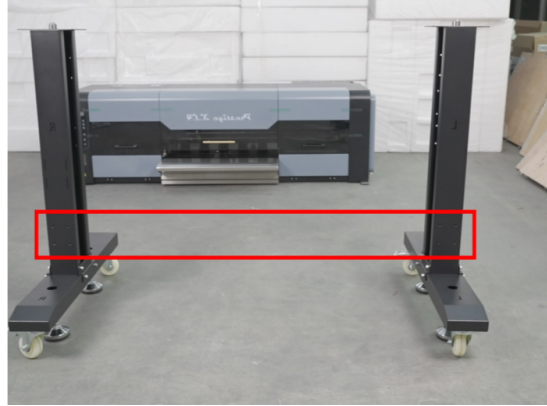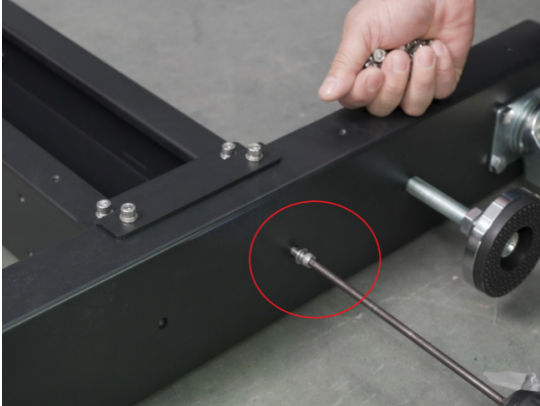
Step 4

Install the front fixing bracket, tighten the hexagonal screws on both ends.
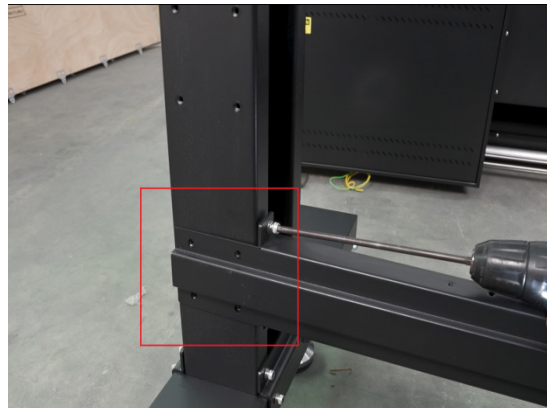
Step 5

Remove the front cover protective strip. Remove the protective film.
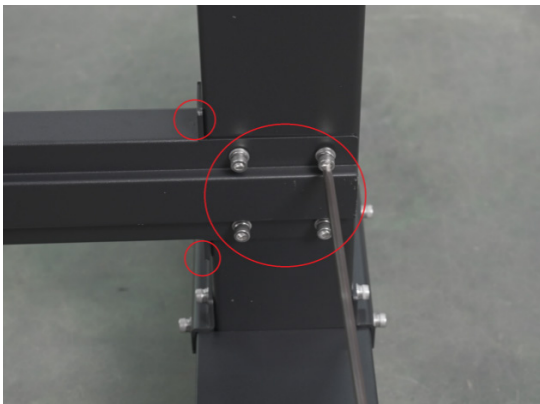
otate the foot mat to expose the screws like vide

Step 6

Turn to the back and install the fixing bracket on the back. Tighten the screws on both ends as well. Make sure the side with a tie is on the top (as shown below).
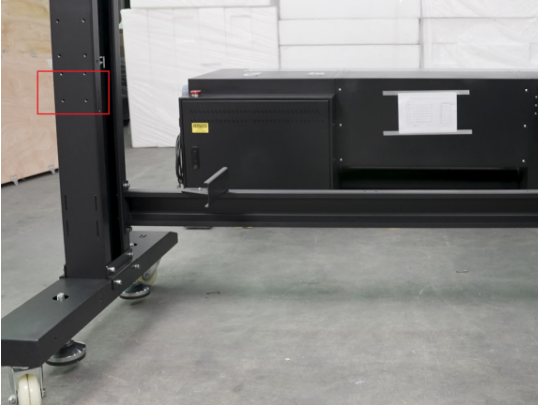
Step 7

Install the bracket for maintenance liquid in the front and the bracket for waste ink bottle on the back. The bigger one is for the waste ink bottle, while the smaller one is for the maintenance liquid.
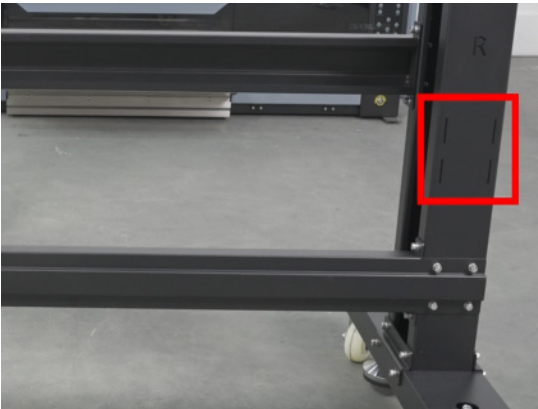
Step 8

Bracket for waste ink bottle is located at the back. Install the buckle in.
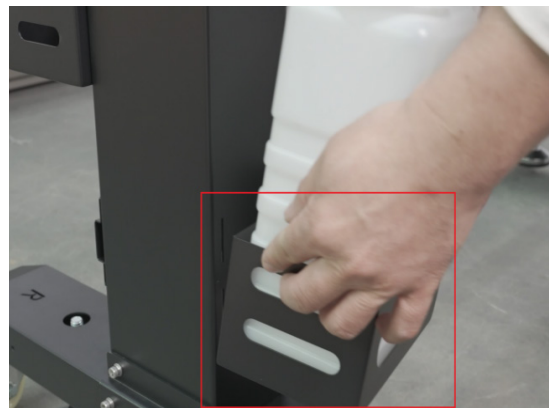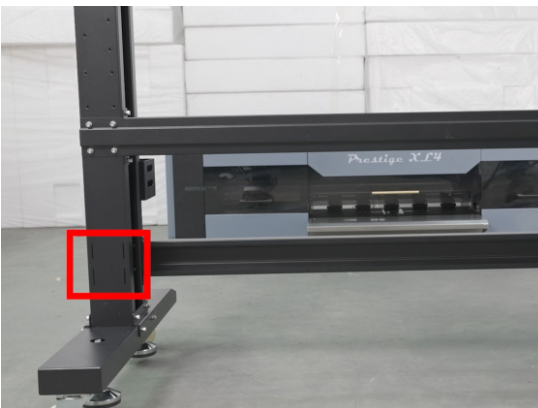
Step 9

Install the right side computer stand, keyboard stand, and PC hosting stand.
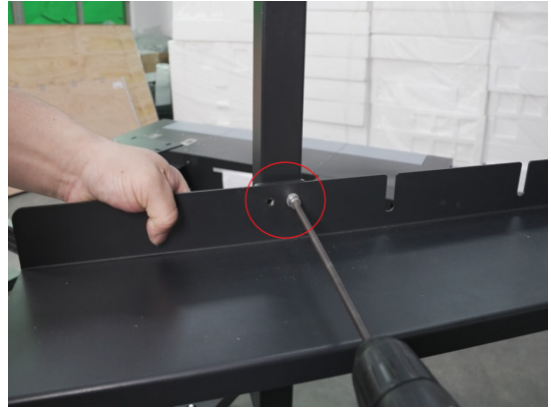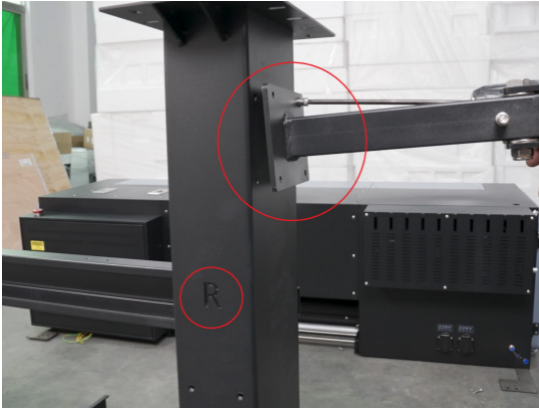
Step 10

Fix the screws marked in red circle.
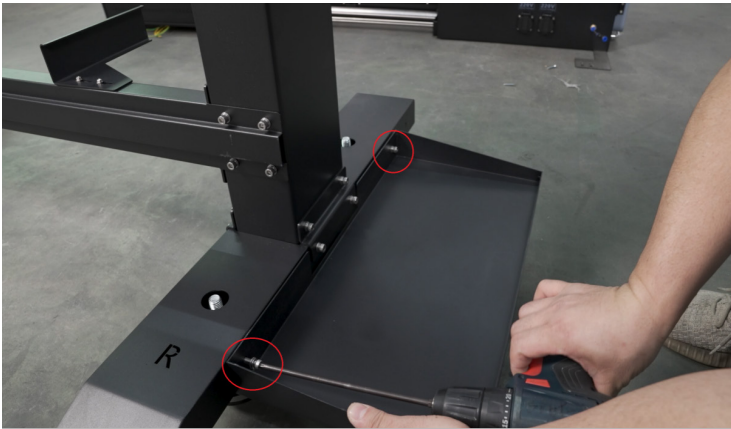
Step 11

Install the tension bar bracket.

Step 12

Make sure the U-shape bracket is facing downwards (the small bracket of the tension bar bracket is at the bottom).
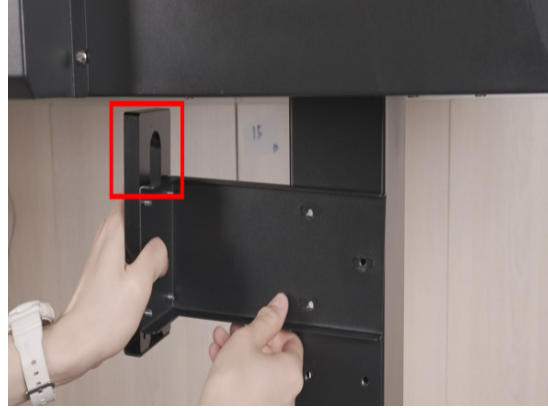
Step 13

Tighten the screws.

Step 14

Install the tension bar, and Tilt the tension bar a little bit and put it into the tension bar's slot.

15
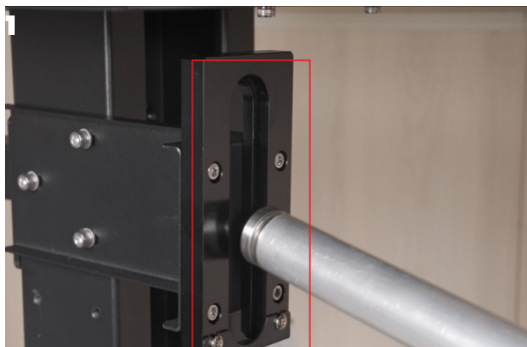
Step 15

Install the take-up reel and the take-up reel's bars, Install the brackets on the back and tighten the screws. Loosen the screws on the brackets on both ends.

Step 16

Install the brackets on the back and tighten the screws. Loosen the screws on the brackets on both ends.

DTF STATION
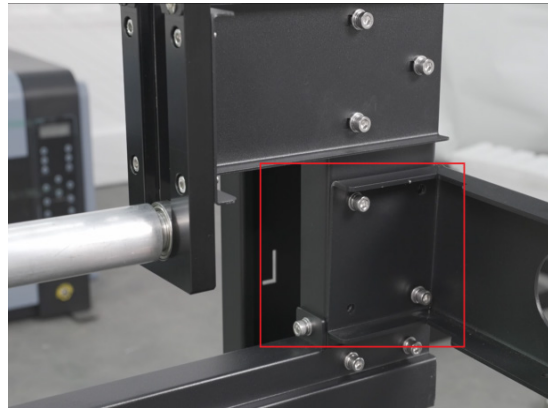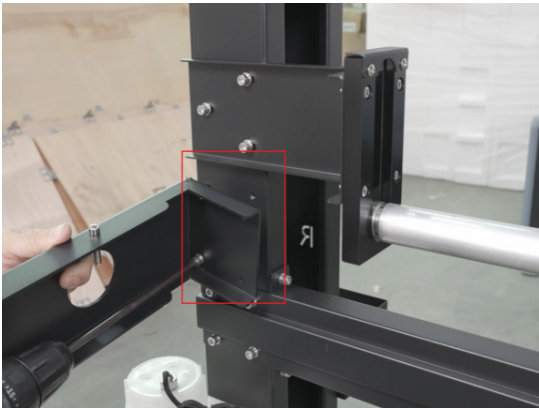
Step 17

Thread the bars through the brackets. Tighten the screws inside. Stop when the bar is fixed, make sure the screws is not breaking the metal bar.

1

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Insert one of the round tubes into the hole

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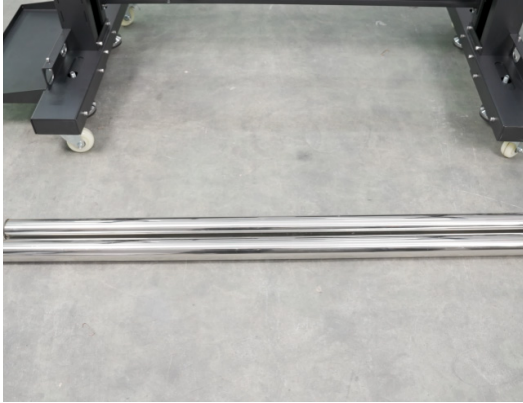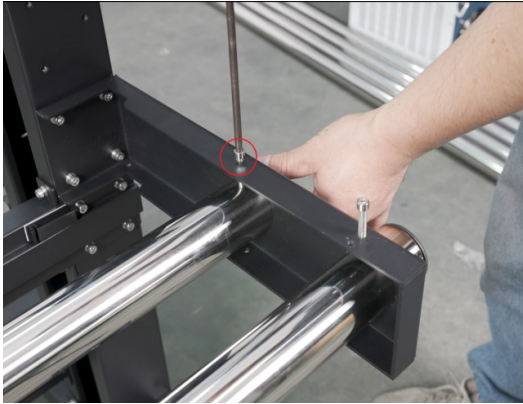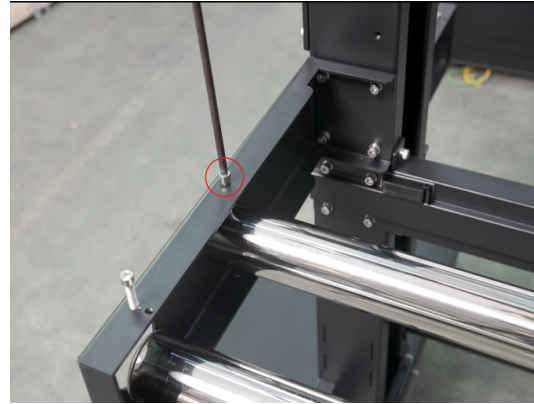
Step 18

Install the printer body. The grooves on both sides of the bottom of the printer should correspond to the cylindrical spheres on both sides of the stand.

17

Step 19

Remove the metal piece at the bottom of the printer body.

Step 20

Tighten the screws underneath the printer body with the stand.
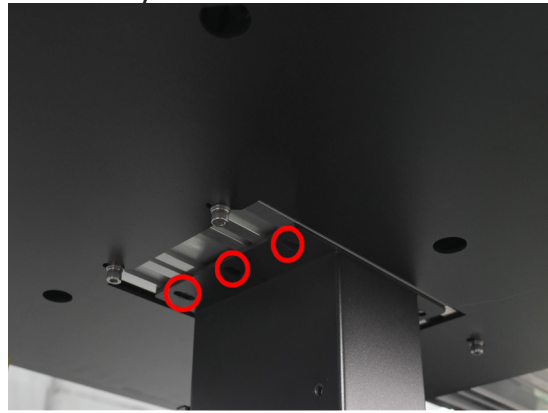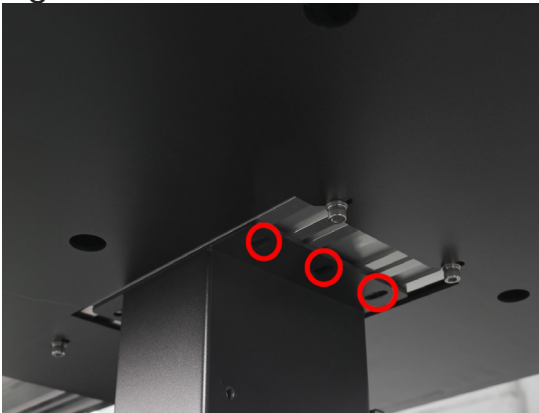
Step 21

Put the maintenance liquid in the front bracket.

Step 22

Install the tension bar sensor. Remove the two screws under the printer body first.
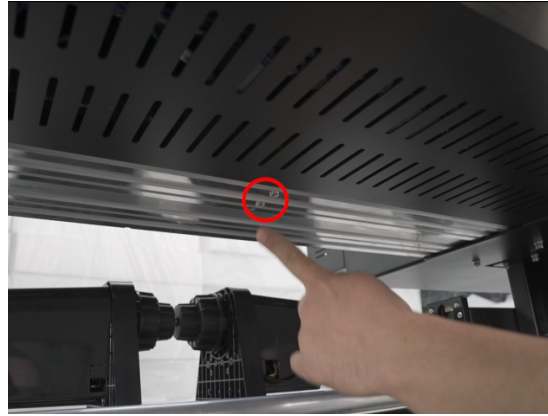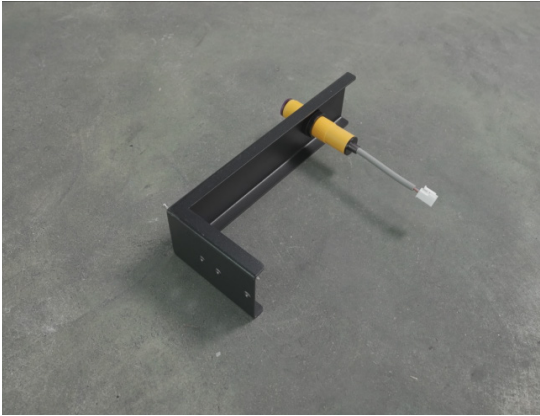
Step 23

Make sure the sensor is facing the back, where the film locates at.

Step 24

Connect the take-up reel with the power.

Step 25

Install the ink bottles. Take out the screws and remove the back panel.
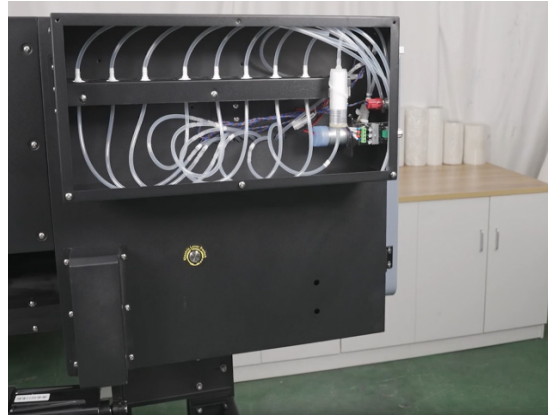
Step 26

Loosen the screws on the sides. Install the ink bottles assembly.
Organize the power cables and ink tube inside the ink bottles assembly.

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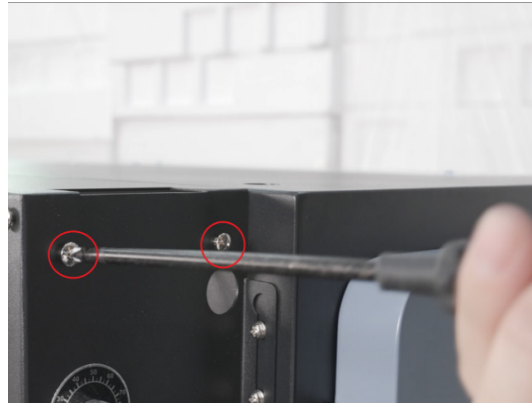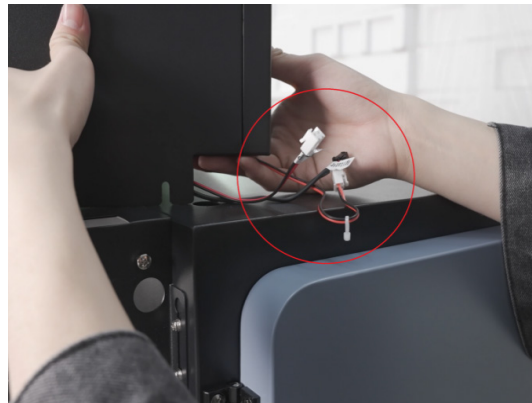
Step 27

Power cable for white ink stirring and ink alarm should go in through the red square; LED lights' power cable should go in through the red circle. Align the ink bottles assembly with the screws. Connect the white ink circulation tube.
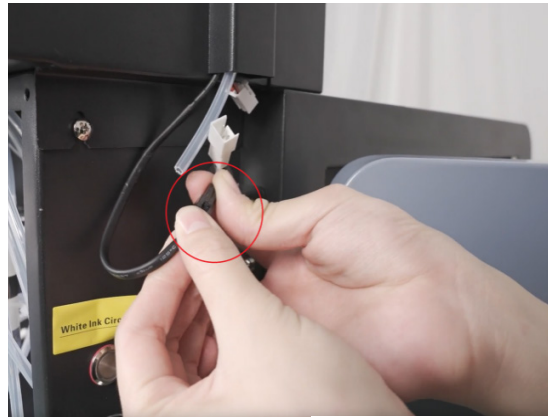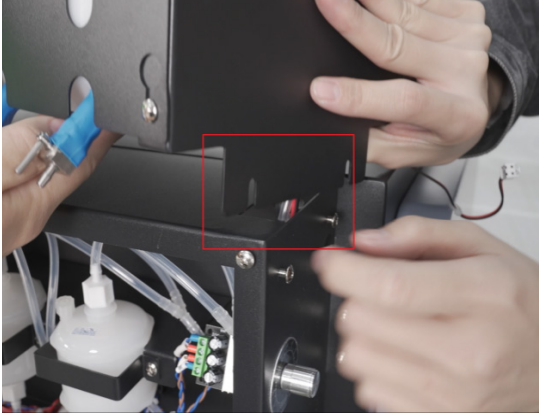
Step 28

Connect the power cable: black connector to black connector; white to white.

DTF STATION
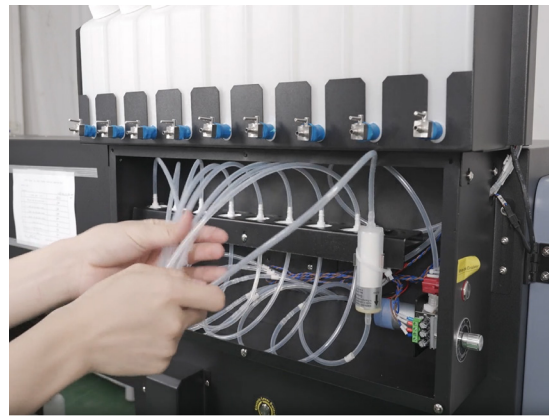
Step 29

Connect the ink tubes to the ink bottles according to the marked colors. Locate the ink tubes in between the back panel's gaps. Organize the ink tubes to ensure they are flat and even. Tighten the screws of the back panel.

Step 30

Tighten the screws on both sides. Connect the power cord of the LED light. Open the side of the printer, take out the waste ink hose. Thread the waste ink tubes through the hole.

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22
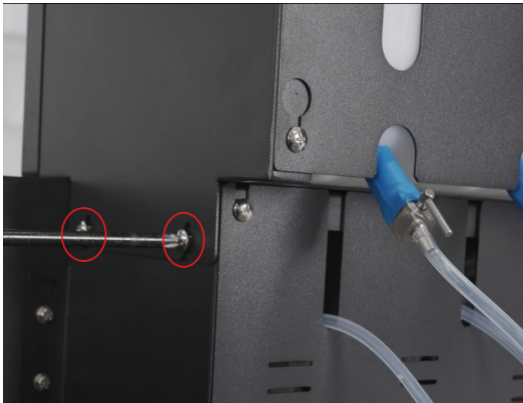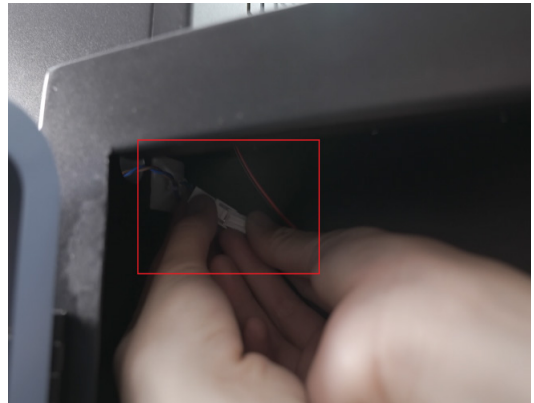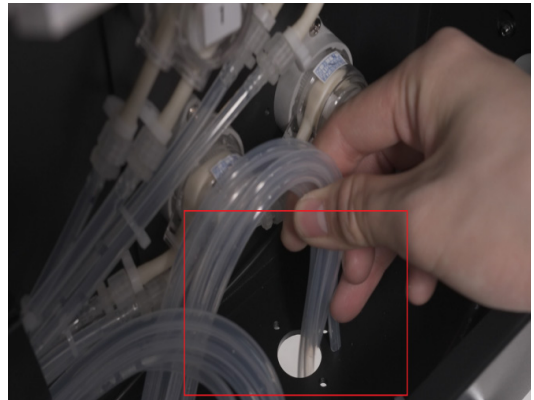
Step 31:

Thread the waste ink tubes into the waste ink hose. Tighten the screws of the waste ink hose under the printer body.

Step 32:

Compare the waste ink hose and the waste ink bottle, cut off the redundant part of the hose.

Step 33:

Insert the waste ink hose to the waste ink bottle.

Step 34:

Organize the wet cap tube and put it through the front hole.
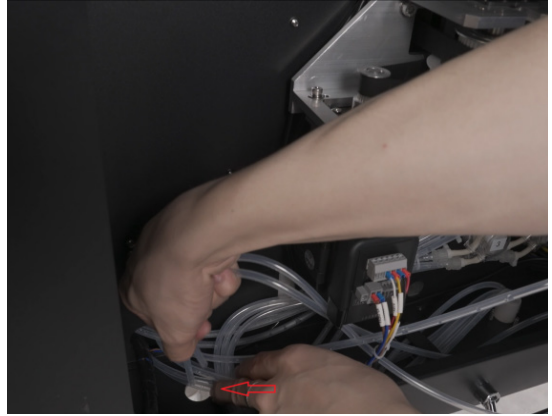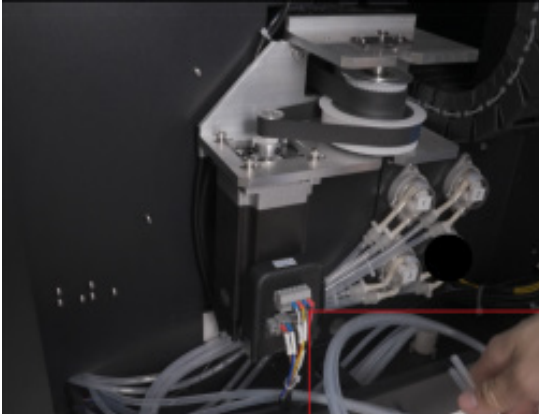
Step 35:

Compare the tube with the maintenance liquid. Have the tube slightly longer than the bottle and cut the redundancy. Insert the ink tube into the bottle.

24
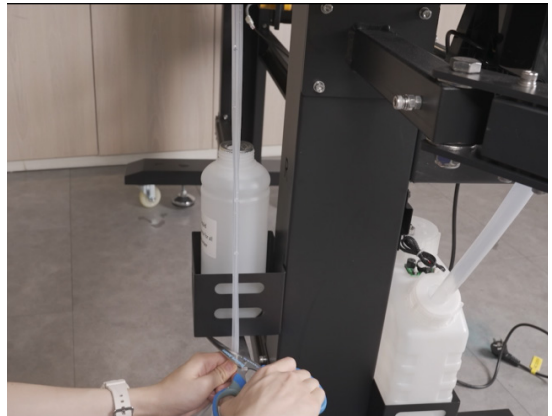
PRINTER SET-UP & TESTING

Step 1

TICK BOX ☐ WHEN DONE WITH STEP

Load ink and unlock the cartridge. Shake the ink bottles before loading ink, especially for the white ink.

Step 2

TICK BOX ☐ WHEN DONE WITH STEP

Load the ink according to the colors. Make sure the tap is closed before loading ink. Pointing to the ground is opened while pointing to the side is closed.
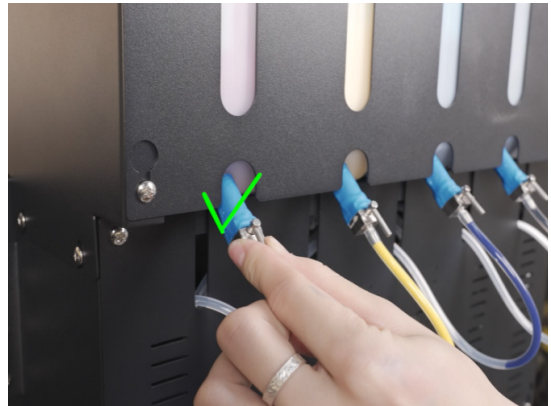
Step 3

TICK BOX ☐ WHEN DONE WITH STEP

Remove the tape of the cover and open it.

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Step 4

Remove the tapes on the media guide. Remove the locker on the cartridge.

Step 5

Turn on the main power switch while keeping the emergency button unreleased.
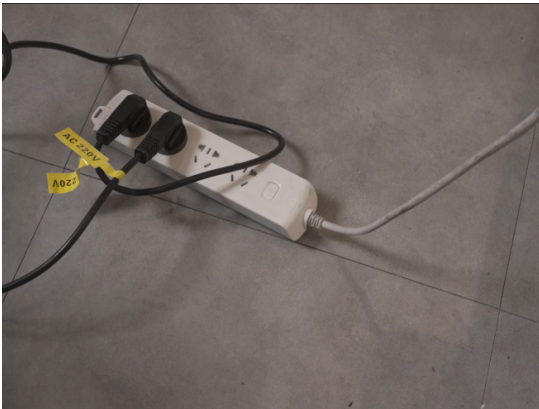
Step 6

Center the film and tighten the take-up reel.

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Step 7

Make sure the film roll is in the center of the bar. Then press the electric lever switch button.
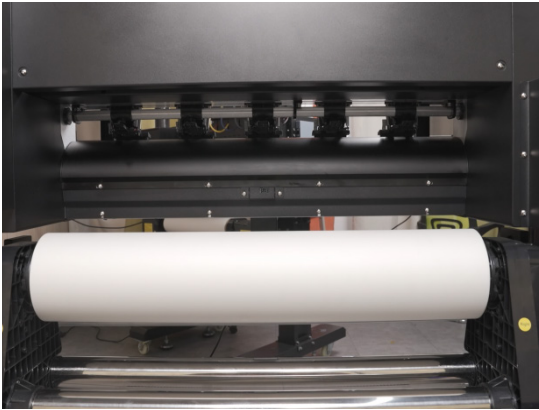
Step 8

Thread the film under the tension bar and the pinch rollers.
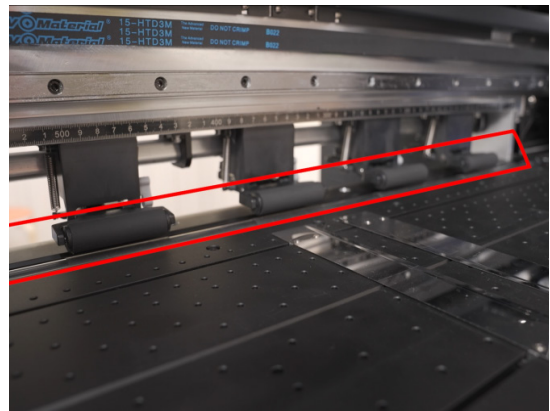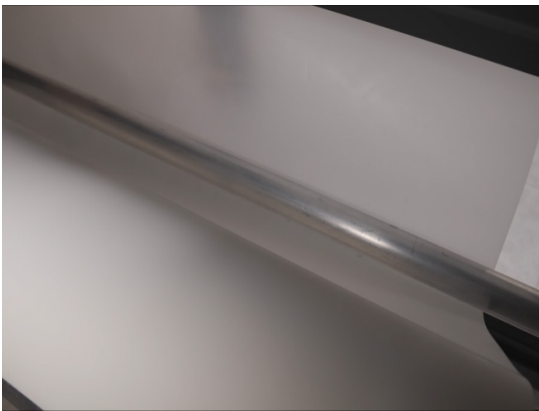
Step 9

After loading the film to the platform, press the pinch rollers' button to secure the film.

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DTF STATION
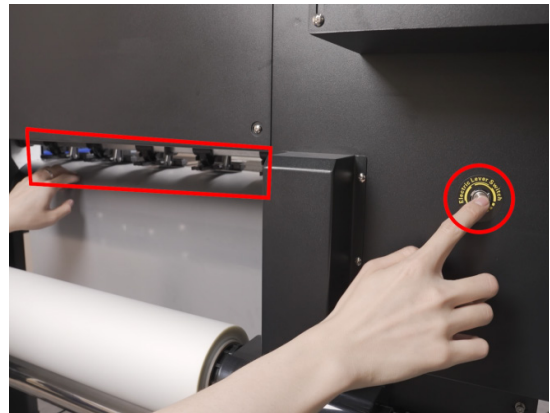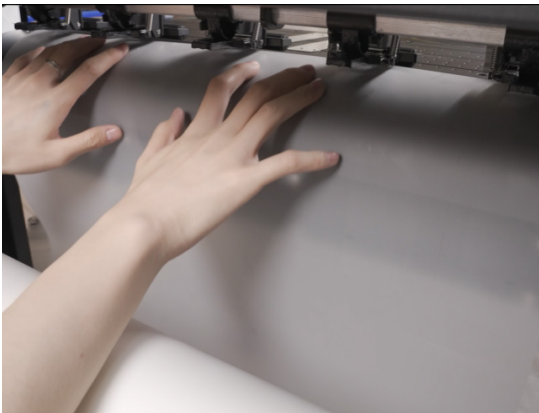
Step 10

Move the media guides at the front of the printer to the sides. Hold the film and press the pinch rollers' button.
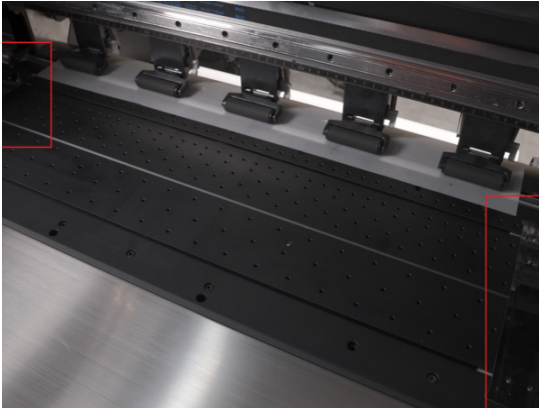
Step 11

Make sure the film is centered and straight, press the button again to secure the film. Attached the media guides to the film.

Step 12

Cut the tie of the Ethernet cable and connect to the PC.

You can plug in your connector

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Step 13

After connecting to the PC. Release the emergency button, turn on the take-up reel motor.

Step 14

Load ink and cleaning, Go to menu: Head maintain—>Fill ink—>4 Head-ALL.

Step 15

Press Enter.

29

Step 16

For the initial setup, the recommended ink loading is 2~3 times (30sec each time), after 30s, press Cancel and Cleaning through the front control panel.

Step 17

After the cleaning, close the printer cover and select "Nozzle Check" from the control panel.
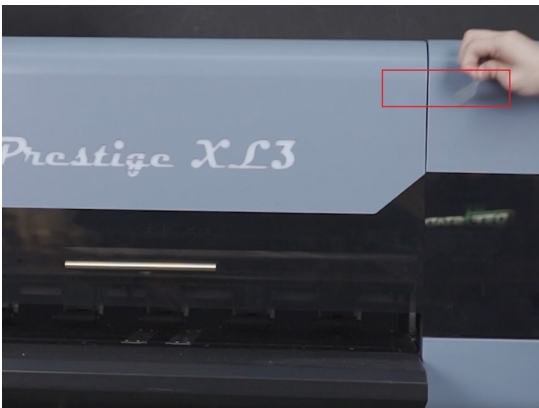
Step 18

Good nozzle check turns out like this:

30
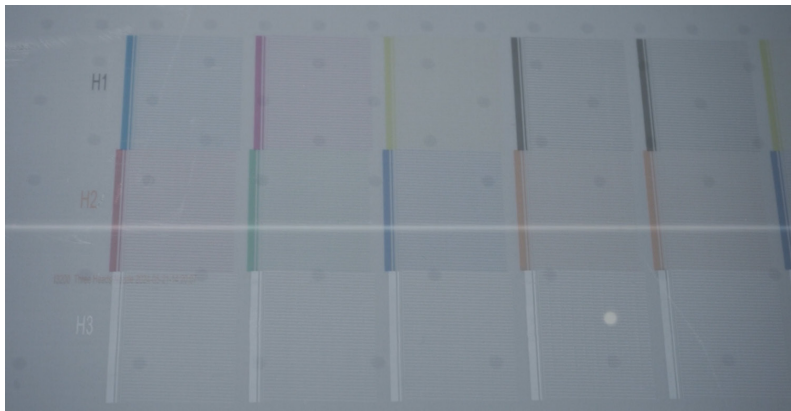
STORAGE AND MAINTENANCE

If you're not going to use the printer for 5 days or more, you must follow the steps below to prevent damage to the print head, ink pump and ink pipes.

Step 1:
Clean and maintenance

Step 2:
Keep the main power on

Step 3:
The printer will automatically clean once every 4 hours.

For More
Maintenance Videos

Scan Here

Maintenance Schedule | DTF Station Prestige XL3

	Daily Beginning	Daily End of the Day	Weekly	As Needed
Shake White Bottles	✓			
Turn WIMS ON	✓			
Fill Ink	✓			
Head Cleaning	✓			
Nozzle Check	✓			
Clean Around Head		✓		
Clean Wiper Blade		✓		
Clean Capping Station Top		✓		
Wet Cap		✓		
Waste Tank		✓		
Clean Pinch roller			✓	Every new media
Clean Tension Sensor			✓	✓
Clean Encoder Strip			✓	✓
Grease Carriage Rail				✓
Rinse the Ink Container				✓

DTF Station Prestige XL3 Maintenance Details

- **Shake White Ink Bottle**: To prevent white ink from settling, please shake the white ink bottle every day. If it's used, please remove the paper cover on the cap to prevent any paper from mixing with the white ink.

- **Turn Wims On**: Circulate white ink for at least 5 minutes with 50% circulation speed. This will ensure that your white ink is mixed well inside the printer unit.

- **Fill Ink**: To remove any air bubbles on the white ink, perform fill ink for at least 5 seconds. 5 seconds starts from the time the waste ink drains smoothly.

- **Head Cleaning**: Perform Head cleaning after FILL INK is crucial to drain the capping station top and wipe the printhead surface for nozzle test and or printing

- **Nozzle Test (Check)**: Perform a nozzle test before sending a print job to ensure that you get good quality prints every time. Poor nozzles result in banding or overspray in the prints.

- **Clean Around the Head**: It's important to clean around the head for any build-up inks at the end of every day. Build-up inks can get on to the printhead from the wiper and can potentially damage the printhead

- **Clean Wiper Blade**: Same as cleaning around the head, making sure the wiper blade is cleaned is very important to obtain a good nozzle check. Any residue buildup can damage the printhead and your head cleaning may not be effective.

- **Clean Capping Station Cap Top**: Keeping the capping station cap tops clean is one of the most important tasks. Your head cleaning may not be effective. Your printer may not draw out the proper amount of ink if there are a lot of build-up inks.

- **Perform Wet Cap**: Filling cleaning solution on the cap is a must-do. This will ensure the printhead is moist during the non-operating hours and rinses capping station cap top sponge and tubes from clogging up.

- **Empty Waste Tank**: A waste tank alarm is available however it's recommended that this be replaced every week to ensure that ink does not dry up inside the tank and the tube.

- **Clean Pinch Rollers**: Clean pinch rollers ensure that you have a consistent pull on the film. Film residues can make the roller miss the turns which can cause misalignment on the White and CMYK heads. Use a dry microfiber cloth or lint-free wipe to clean the rollers. Weekly – clean one side, As you replace the media to new, clean 360 degrees.

- **Clean Tension Sensor**: The tension sensor must be cleaned with isopropyl, simply wipe the face once, DO NOT USE RUBBING ALCOHOL

- **Clean Encoder Strip**: The encoder strip can be cleaned with isopropyl alcohol, simply wipe both sides/ check for any dents or ink splash. DO NOT USE RUBBING ALCOHOL

- **Grease Carriage Rail**: If you hear squeaky noise, it's time to grease the rails. Use heat-resistant gel/paste-based grease. DO NOT USE A SPRAYER

- **Rinse the Ink Containers**: Ink can settle inside the container, please communicate with a tech before performing this task.

For More
Maintenance Videos

Scan Here

Opening Procedures Maintenance | DTF Station Prestige XL3

What	Process	Materials Needed
Perform head cleaning first before performing the white ink circulation.	Scan the QR code above to view full length video "daily maintenance" or view the links here: https://dtfstation.com/pages/prestige-xl2-videos	•DTF Station cleaning swabs
Why	After daily opening is complete, you can then follow the daily closing procedure by the end of the day: bit.ly/PrestigeL2andXL2-Maintenance	•DTF Station cleaning solution
Keeping your print head clean is essential to the operation of the DTF Printer.

A clean print head will fire consistently and should lessen the chance of banding. | Note: Make sure to be thorough when cleaning the wiper blades and general surrounding areas. Be generous with the cleaning solution as you do not want ink build up and to prevent smearing of the dry ink to go back onto the printhead. Use a new cleaning swab for each area of the machine, each time a cleaning is to be performed. | |

Weekly Procedures Maintenance | DTF Station Prestige XL3

What	Process	Materials Needed
Cleaning encoder strip. Discarding waste ink.	Scan the QR code above to view full lenght video "weekly maintenance" or view the links here: https://dtfstation.com/pages/prestige-xl2-videos	•Isoprophyl Alcohol 90% or higher
Why	Note: DO NOT USE Alcohol on the rollers or any other parts with rubber. Doing so will dry them out. DO NOT use on any rubber materials.	•Lint free cloths
Ink can splatter on to encoder strip, causing errors and possibly issues with your print head.

Cleaning the encoder strip will help prevent these issues. | | |

Monthly Procedures Maintenance | DTF Station Prestige XL3

What	Process	Materials Needed
Cleaning the media sensor, back heating element, and media rollers.

Adding grease to the metal rails and metal rollers. | Scan the QR code above to view full lenght video "monthly maintenance" or view the links here: https://dtfstation.com/pages/prestige-XL3-videos

Note: Grease can only be applied to metal rails and metal rollers. DO NOT use on any rubber materials. | •Isoprophyl Alcohol 90% or higher

•Lint free cloths

•DTF Station Cleaning Swabs

•Grease |
| **Why** | | |
| Keeping your sensors, elements, and media rollers clean will ensure quality printing.

Adding grease to the metal rolls and rollers will keep your carriage moving freely across the printer. | | |

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DTF Printer
Best Practice Guide / Common Mistakes

- Do not move or touch the media (film) when the printer is in operation. This can cause a head strike.
- Do not leave the cleaning solution on top of the printer. A small spill can damage the printer. Please never leave any liquid on top of the printer cover.
- Do not expose the ink, film, and powder under direct sunlight, or a humid area. Avoid high humidity, high temperature, and direct sunlight. These will deteriorate the quality of the film, powder, and ink and may cause an issue. Use silica packs, and keep the consumables in containers with a lid.
- Make sure you park the printhead carriage to the capping station (back to home position) at the end of the day, leaving it not sitting properly on the cap can dry up the head and clog the system easily. If you are not sure whether the printhead is in position, perform a head cleaning (from the printer) to move the printhead back to the correct position
- Make sure you load the media straight and center on the media guide. It can crease the media and cause a head strike and damage the printer.
- Try to use the printer at least every 3 - 4 days. Not using the printer for more than 2 weeks can cause the water-based ink to dry up which clogs the head. If there are no print jobs available, at least print 6x6 white squares to create ink flow. Daily maintenance is still recommended.
- Please follow the maintenance schedule. Not following the maintenance can cause head clogs.
- Use the correct consumables. Not using proper consumables or using other branded films, ink, powder, cleaning solution, swab, etc can damage the printer. Use our fully tested consumables.

Motherboard
HOSON MAB GLB U30 V2.75.11

Daughterboard
HOSON HEB EPS-4H V1.24

PC

Capping Station Motor

Capping Station
Limit Sensor

LCD Panel

Control Panel

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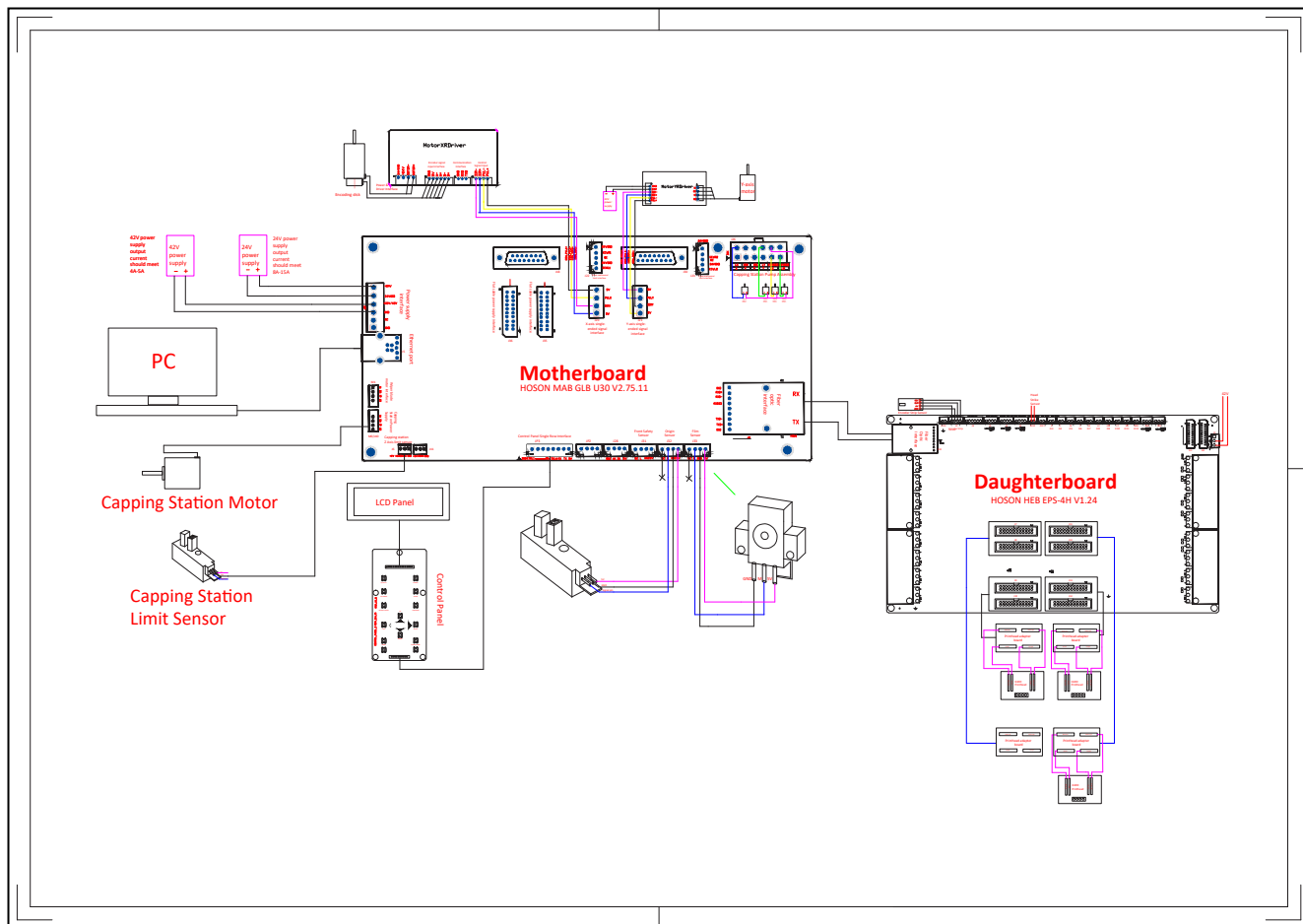
Limited Warranty on Prestige XL3 DTF Printer

DTF Station is pleased to offer a limited warranty on the Prestige XL3 DTF Printer, subject to the terms and conditions outlined herein. Please read this warranty policy carefully to understand your rights and obligations.

A. Warranty Coverage

The warranty for the Prestige XL3 DTF Printer includes a limited 1-year coverage for non-consumable parts.

What are Consumable parts?

In the context of printing and related equipment, refer to components or elements that come into direct contact or interaction with ink, cleaning solution, or other similar materials during the normal operation and maintenance of the equipment. These parts are typically designed to be replaced periodically due to wear and tear, degradation, or contamination caused by the substances they come into contact with. The replacement of consumable parts is often necessary to maintain the performance, quality, and longevity of the equipment. Examples of consumable parts may include printheads, dampers, capping station caps, wiper blade, ink cartridges, rollers, filters, and cleaning brushes, among others.

Conditional warranty coverage for the Prestige XL3 DTF Printer (Country: US Only): The Prestige XL3 DTF Printer comes with a warranty covering two (2) printheads for a duration of six (6) months from the date of purchase.

Warranty Conditions:

- **Training Checklist & Warranty Disclosure Form:** To activate and maintain warranty coverage, customers must submit a completed Training Checklist & Warranty Disclosure Form within 30 days of product purchase. This form acknowledges receipt of training materials and

confirms the understanding of proper equipment usage and maintenance.

- **Mandatory On-Site Training**: Eligibility for the warranty requires the completion of mandatory On-Site Training by [Your Company Name] technicians. This training ensures proper installation, operation, and maintenance of the Prestige XL3 DTF Printer.

There are three types of On-Site training options, which will be applied based on the distance and location accordingly. Further details are outlined below:

- **On-Site Setup/Training + Driving Distance includes:**
  - One Time Driving Distance within 2 hours
  - 4~6 Training Hours Onsite
- **On-Site Setup/Training + Air Travel Domestic includes:**
  - One Time Accommodations such as hotel, rental car, flight ticket
  - 4~8 Training Hours Onsite
- **On-Site Setup/Training + Overseas Travel includes (Outside of US):**
  - One Time Accommodations such as hotel, rental car, flight ticket
  - 4~8 Training Hours Onsite

Please note: Warranty will be effective from the time of submission of the *Training Checklist & Warranty Disclosure Form*, or, if not submitted within 60 days of receiving the equipment, from the shipment date of the Prestige XL3 DTF Printer.

Limited warranty coverage: Customers who elect not to complete On-Site Training will receive limited warranty coverage, which excludes any conditional warranty coverage, for a period of 90 days from the warranty's effective date.

B. Warranty Effective Date

The warranty becomes effective upon the successful completion and return of the *Training Checklist & Warranty Disclosure Form* provided by DTF Station during

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On-Site Training. In the event that the *Training Checklist & Warranty Disclosure Form* is not completed and returned within 60 days of receiving the equipment, the warranty will be effective from the shipment date of the Prestige XL3 DTF Printer.

In addition to signing the *Training Checklist & Warranty Disclosure Form*, please visit the following URL to register your equipment warranty: https://dtfstation.com/pages/please-register-your-printer-before-using. By registering your equipment warranty through this link, you can ensure that your warranty coverage is activated and that you have easy access to warranty support and services

C. Return Policy
- **30 Day Return Window**
  For any valid reason, if customer is not satisfied with their purchase, customer may return the printer within 30 days of the purchase date to receive full credit (including initial shipping).

  a. **Valid Reasons for Return**: Valid reasons for return include but are not limited to:
      i. Defective Product: If the printer arrives with manufacturing defects or malfunctions, we will accept the return and issue full credit.
      ii. Incorrect Product: If you receive a printer that is different from what you ordered, we will accept the return and issue a full credit.
      iii. Damaged During Shipping: If the printer is damaged during shipping, please contact us immediately, and we will arrange for a return and issue a full credit.
  b. **Invalid Reasons for Return**: Invalid reasons for return include but are not limited to:
      i. Preference-Based Reasons: Returns based on personal preferences such as "I don't like the way it looks" or similar non-defective reasons will not be accepted.

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D. Terms That Void the Warranty

- **Use of Non-DTF Station Ink, Film, Powder**
  Please note that the use of non-DTF Station ink and film with your Prestige XL3 DTF Printer will void any warranty offered for the printer. To maintain warranty coverage, it is essential to use only DTF Station-approved ink and film.

- **Ownership Transfer**
  Warranty Non-Transferable: The warranty does not transfer with changes in ownership.

- **Removal of Serial Numbers or Labels**
  Altering, removing, or tampering with serial numbers, labels, or identifying marks on the product can void the warranty.

- **Non-Compliance with Maintenance Requirements**
  Failure to adhere to recommended maintenance and care procedures as outlined in the product documentation may void the warranty.

E. Repair and Replacement

- **Releasing Replacement Parts:** DTF Station technicians will offer you the necessary instructions for replacing parts, and it is your responsibility to make reasonable efforts to carry out the part replacement and resolve the issue. All replacement parts will be shipped free of charge via **ground shipment** from California. However, if you request expedited shipping, additional shipping charges will apply.

- In the event that you encounter technical issues with your Prestige XL3 printer, If we are unable to resolve the issue, DTF Station reserves the right, at its sole discretion, to take the following actions:

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- **Onsite Technician Visit**: DTF Station may arrange for one of its qualified technicians to conduct an onsite visit to diagnose and repair the Prestige XL3 printer. Subject to an additional service fee.
- **Replacement Prestige XL3 Printer**: If your Prestige XL3 printer fails to turn on or function correctly from the time of opening, DTF Station may elect to provide a replacement Prestige XL3 printer. Subject to an additional service fee. Customers are required to return their current printer, and DTF Station will facilitate this by providing a return shipping label.

F. Standard Exclusions

This limited warranty does not cover damages caused by the following:

- Misuse, improper installation, improper maintenance, lack of use, neglect, and/or abuse of the Prestige XL3 DTF Printer.
- Improper shipping or packaging of the Prestige XL3 DTF Printer.
- Use of unsuitable or incompatible parts, media, supplies, software, peripherals, and/or accessories. The use of unauthorized third-party consumables and components, including but not limited to ink, film, and powder, will void any warranty offered for the Prestige XL3.
- Service provided by a non-DTF Station authorized technician.

Please retain your proof of purchase for warranty claims.

For any warranty-related inquiries or to initiate a warranty claim, please contact your DTF Station dealer. This warranty policy is subject to change at the discretion of DTF Station.

By purchasing and using the Prestige XL3 DTF Printer, you acknowledge and accept the terms and conditions outlined in this warranty policy. Your satisfaction is our

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priority, and we are committed to providing you with a reliable and high-quality printing solution.

G. Dispute Resolution, Mandatory Arbitration, and Waiver of Class Actions and Class Arbitrations

1. **Dispute Resolution**: The provisions in this Section F apply to all disputes between you and DTF Station. The term "Dispute" encompasses any disagreement, claim, controversy, or legal action between you and DTF Station arising from or related to this Agreement (including its creation, performance, or violation), the Software, DTF Station Hardware, the parties' relationship, or any other transaction involving you and DTF Station. This includes contract disputes, warranty claims, misrepresentation, fraud, tort, intentional tort, statutory violations, regulatory violations, or any other legal or equitable basis. However, "Dispute" excludes claims for (a) trademark infringement or dilution, (b) patent infringement, (c) copyright infringement or misuse, or (d) trade secret misappropriation (an "IP Claim"). You and DTF Station also agree that a court, not an arbitrator, will determine if a claim is an IP Claim.

2. **Initial Dispute Resolution**: Before initiating arbitration proceedings as outlined in this Section F, you and DTF Station commit to attempting to resolve any Dispute informally for a 60-day period. If no resolution is reached during this time, either party may proceed with arbitration as per Section F(6). To notify DTF Station of a Dispute, please send correspondence to: DTF Station, email title ATTN: Legal Department, info.dtfstation@gmail.com. The notification must include your name, address, contact information, details of the Dispute, and the remedy sought. Both parties agree to act in good faith to resolve Disputes before resorting to arbitration per Section F(2).

3. **Binding Arbitration**: If no mutually acceptable solution is reached within the 60-day informal resolution period described in Section F(2), either party may initiate binding arbitration. You and DTF Station agree to resolve all Disputes through binding arbitration under this Agreement. ARBITRATION MEANS YOU GIVE UP YOUR RIGHT TO A JUDGE OR JURY TRIAL IN COURT, AND YOUR RIGHTS TO

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DISCOVERY AND APPEAL ARE LIMITED COMPARED TO COURT PROCEEDINGS. This arbitration will be administered by JAMS, a nationally recognized arbitration provider, following the JAMS Streamlined Arbitration Rules and Procedures or its relevant code of procedures for consumer disputes, excluding any rules permitting class arbitration (more details in Section F(6) below). You and DTF Station acknowledge that (a) the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.) governs this Section F, (b) this Agreement pertains to interstate commerce, and (c) Section F will remain valid even after this Agreement terminates.

4. **Exception—Small Claims Court**: Despite the arbitration agreement, either party may pursue an individual action in the small claims court of their state or municipality if the claim falls within the court's jurisdiction and is exclusive to that court.

5. **Waiver of Class Action and Class Arbitration**: Both parties agree that they will bring Disputes against each other only in an individual capacity and not as class actions or class arbitrations. If any court or arbitrator deems the class action waiver in this paragraph unenforceable, or if arbitration can proceed on a class basis, the entire arbitration provision in this Section F is nullified.

6. **Arbitration Procedure**: If either party initiates arbitration, it will be governed by the JAMS Streamlined Arbitration Rules and Procedures or applicable JAMS rules at the time of filing, excluding rules allowing for class arbitration. All Disputes will be resolved by a single impartial arbitrator, selected according to JAMS Streamlined Arbitration Rules and Procedures, who will adhere to the terms of this Agreement. The arbitrator, not any court or agency, will have the exclusive authority to settle Disputes regarding the interpretation, enforceability, or formation of this Agreement. The arbitrator may award remedies available in court, and arbitration costs may exceed litigation costs. Each party may retain legal counsel at their expense. The arbitrator's decision is binding and can be entered as a judgment in any competent court. You may opt for arbitration by phone or online with mutual agreement; otherwise, hearings will occur near your residence or in Orange County, California, at your discretion.

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7. **30-Day Opt-out Right**: You have the option to exclude yourself from the mandatory, binding individual arbitration and class action waiver specified in Section F by sending a written letter to the DTF Station address in Section F(2) within 30 days of agreeing to this Agreement. This letter must contain your name, mailing address, and the request to be excluded from the arbitration and class action waiver in Section F. If you opt-out as described, all other terms in this Agreement will apply, including the requirement to provide notice before litigation. DTF Station will also not be bound by these arbitration provisions if you opt-out.

8. **Amendments to Section F**: Despite any contrary provisions in this Agreement, you and DTF Station agree that if DTF Station modifies the dispute resolution and class action waiver provisions in this Agreement (except for changes to DTF Station's address), DTF Station will seek your affirmative agreement to the applicable amendment. If you do not agree, you consent to resolving Disputes between the parties according to the language of this Section F (or as provided in Section F(7) if you opted out when you initially agreed to this Agreement).

9. **Severability**: If any provision in this Section F is determined unenforceable, that provision will be severed, leaving the remainder of this Agreement in full effect. This exception does not apply to the class action prohibition in Section F(5). Therefore, if Section F(5) is unenforceable, Section F (but only Section F) will be void.

H. Remedies and Disclaimer of Warranties

The warranty and remedy detailed above are exclusive and replace all other express or implied warranties, including but not limited to, merchantability, fitness for a particular purpose, and non-infringement. Some jurisdictions do not allow the exclusion of implied warranties, so these limitations may not apply to you. Statements or representations made by any other person or entity are void unless stated in this Agreement. Some states do not limit the duration of implied warranties, so these restrictions may not apply to you.

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I. Exclusion of Damages; DTF Station's Maximum Liability

In no event shall DTF Station or its affiliates be responsible for any special, incidental, or consequential damages, including lost profits, substitute equipment costs, downtime, third-party claims, or property damage resulting from the use or inability to use the DTF Station product, regardless of whether based on breach of warranty or any other legal theory. In no event shall DTF Station or its affiliates' liability exceed the original retail purchase price of the product. Some states do not permit the exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you.

J. Other Provisions

1. **Other Rights You May Have**: This limited warranty grants specific legal rights, and you may possess additional rights that vary by jurisdiction. Some jurisdictions do not permit the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in this Agreement may not apply to you.
2. **Governing Law**: With the exception of claims eligible for arbitration under Section F, both you and DTF Station mutually agree that the laws of the state or country in which you reside shall be applicable.
3. **Jurisdiction**: Apart from claims that are subject to arbitration as outlined in Section F, in case of a disagreement, both you and DTF Station agree to submit to the jurisdiction of the courts located in your state of residence.